

Services and Contacts

In all IT related matters at Metropolia, please contact Helpdesk. Here is the contact information.

Service requests

<https://hd.metropolia.fi> (login using your Metropolia username)

helpdesk@metropolia.fi

Phone service

Phone **09 7424 6777**

Mon - Fri 8am - 4pm

Check out the exceptions from the [front page](#).

If necessary, our phone service uses remote control to solve problems on Metropolia laptops and workstations.

[Watch a funny and exciting video on Helpdesk phone service!](#)

[Watch another funny video on Helpdesk phone service!](#)

[Can you use MFA with a good old phone? Watch the funny video!](#)

Information about IT Services

- [IT Services' activities](#)
- [User Support \(Helpdesk\)](#)

[Palvelut ja yhteystiedot](#)