

Tube2 implementation status

Tube2 status on March 3rd, 2011

Workspaces

All workspaces created after 1.1.2009 are now transferred. Should you need a workspace created prior to this date please make a service request to the User Support.

Hyperlinks in the documents of the Old Tube were not moved over in the transfer. The hyperlinks will be moved over starting at week 11 at the earliest. Should you have more urgent needs, please go to the Old Tube and copy the links by yourself.

Some flaws and malfunctions in the workspaces have been or are under correction. The display, flagging of changes in the workspace, joining, delivering of announcements by email, as well as returns of assignment and file uploads have been erroneous in some cases.

A system error connecting to these problems is identified and is currently troubleshooted. When corrected the worst of the problems should be passed.

Network drives

Access to network drives is remedied. Single problems are solved based on Helpdesk-requests.

WinhaWille sign on

The single sign on by students is now working. The SSO-service might ask the user to pass the certificate check. Please see the [instructions](#). <https://tietohallinto.metropolia.fi/pages/viewpage.action?pageId=8555315>

Announcements

The listing and displaying of announcements needs fixing. The writers have had problems in attaching files and the new way of aiming and usage still needs some polishing.

Performance

The startup headaches are now gone. However, follow-up, adjustments and optimization is still needed.

Feedback on study modules

Feedback by students is to be seen in the appropriate workspace. After commenting on the feedback, it will at the moment not be accessible from the frontpage.

Going on with improvements

We expect to have the worst problems solved and remedied during this week. Then we will continue with polishing away incompletenesses and awkwardnesses in the user interface as i.e. brought forth by your feedback. During this spring the tuning of the Tube2 will be completed. On this we will continue to add new features and functionalities. These developments and their prioritization will be brought to you, the Tube2 users, for evaluation prior to any decisions.

Developments and problem situations

During the implementation of the Tube2 we collect suggestions on improvements and developments. Please give your suggestions in [Tuub2-developments](#)

In encountering problems please contact the User Support at <https://hd.metropolia.fi> or helpdesk@metropolia.fi. Describe your problem in detail to ensure a prompt solution. Give the date, time and i.e. the name of the workspace or code or the name of the announcement and the error message, if any.