

# Students

## Metropolia student user account

1. The applicant receives a study place and accepts it.
2. The student receives a user name and a password after having enrolled for attendance.
3. The student's data is transferred automatically to Amme (use account management).
4. The student activates his or her user account.

A user account is activated at <https://amme.metropolia.fi> using a [netbanking user ID](#) or a [mobile certificate](#).

Those new students who cannot activate their user account as explained above can pick up a user account slip at [Helpdesk](#) or [Study Affairs Office](#).

Identity is checked when the account slip is picked up.

The activation password is valid for 45 days

[The instructions for obtaining a new activation password](#) are the same as in the case of forgotten password.

By activating a user account the student accepts the school's [rules and regulations](#).

Metropolia computers, the network, and user accounts are only to be used for study purposes. Installing software, changing the directory structures or changing the settings of school computers is forbidden. Any changes that a student makes on a workstation and any files saved on the workstation will be removed within two weeks (when the user profile is deleted automatically). The maintenance personnel have the right to delete files that do not belong to the computers.

Sharing or saving inappropriate and copyright infringing material on school computers and using software which may overload networks and servers is forbidden.

Students are responsible for ensuring that their user name and password are not known to any other person. Using other users' user accounts is absolutely forbidden.

To get help with IT problems, students can contact user support at <https://hd.metropolia.fi>.

[User Account is Locked](#)

[Forgot Your Password](#)

[Opiskelija](#)