

VPN Service



This page is outdated!

Cisco AnyConnect is discontinued in Metropolia. Please use the Palo Alto GlobalProtect VPN instead.

- [VPN Connection via GlobalProtect Service](#)

Background

The remote connection service makes it possible to create a remote connection from outside of Metropolia to Metropolia's internal network services using a web browser. The service is implemented by SSL-VPN encryption.

Web address

Metropolia remote service is at
<https://vpn.metropolia.fi>

Purpose

Remote service is used in those Metropolia services that are not technically possible in normal web browser connections, or that cannot be allowed access to in normal web browser connections because of data security considerations. Such services include STTS, TEM, HR, and the employer's desktop applications.

Access rights

Metropolia staff members have remote connection permissions.

Contact information

The remote service superuser is

Guides and instructions

[VPN Remote Connections](#)

FAQ - Answers to Frequently Asked Questions

- [How do I establish a VPN remote connection?](#)
- [VPN Connection via GlobalProtect Service](#)
- [VPN remote connection doesn't work, what should I do?](#)
- [Windows or Office requires activation, reports that my license will expire soon or cannot find a license. What should I do?](#)

In case of problems

In case there is a problem with remote connection or if you want to suggest a new service, please make a service request using the [service request system](#).

[Vpn-palvelu](#)

VPN limits

Use VPN connection prudently and only when you really need it to ensure that the capacity is not exceeded!

Do not use VPN connection when using teaching platforms, video conferencing when viewing videos.

Service accessible via VPN may be limited temporarily or permanently because of the data security situation or in order to ensure the access to critical services.

Metropolia VPN connection is not scaled for crisis situations.

OMA, Moodle, Zoom, Teams or Skype for Business do not require VPN connection.