

# Turnitin

## Purpose of use

Turnitin is a plagiarism detection database and feedback system with which students' written works are checked. It has a student's user interface and a teacher's user interface. A Turnitin check on an instructor's request can be made at [www.turnitin.com](http://www.turnitin.com) or in Moodle. You can run an independent check in [Google Docs](#) using the Draft Coach plugin. From now on the official Turnitin check is run in [Wihi](#).

To use [turnitin.com](http://turnitin.com) you need a user account, and a class ID and an assignment from an instructor. In Moodle you will need your Metropolia username, a Moodle workspace and a Turnitin assignment added to the workspace. You can run a check in Google Docs, if you are [logged in to Google services with you Metropolia username](#).

## Guides

[Draft Coach and Your Turnitin Solution - for Instructors](#) (EN, 2021)  
[Turnitin Draft Coach™ for Students](#) (EN, 2021)

## If you run into a problem

Different degree programs have different ways of delivering [turnitin.com](http://turnitin.com) class IDs and class enrollment keys. Find out about the policy in your study program. Helpdesk does not create nor deliver the IDs and keys.

If you encounter a problem, please make a service request to [Helpdesk <https://hd.metropolia.fi/>](https://hd.metropolia.fi/). You can also contact Turnitin main user [Ulla Paatola](#) directly.

## FAQ

1. Do these instructions apply to checking theses?

ANSWER: Yes and no. Check the instructions in your degree program's instructions.

2. Where do I get the class ID and the enrollment key?

ANSWER: Different degree programs have different practices. As a rule, you should ask the instructor who requests a Turnitin check to give you the class ID and the enrollment key.

3. The report is not downloaded or it takes a really long time. What to do?

ANSWER: Wait patiently. Sometimes it may take a 24 hours for the report to be generated. Make sure, that your internet connection works. If the report still is not generated, ask the instructor to check the assignment settings.

4. How do I remove my work?

ANSWER: A work submitted to Turnitin cannot be removed. The instructor can define that the new work replaces a previous work. The instructor can also remove the old or otherwise wrong version from comparison.

5. I have two versions of my work in Turnitin. How do I remove one of them?

ANSWER: A work cannot be removed (see answer to question 4). The instructor can only remove one of the works from the comparison. Discuss with your instructor about which version is the right one.

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