

# Oppiortti (Duodecim)

 Oppiortti and Duodecim are not supported by Edge browser. Use e.g. Chrome.

## My instructor sent me a link to a course or materials in Oppiortti. How do I open the link?

1. Browse to <http://ezproxy.metropolia.fi/login?url=https://www.oppiortti.fi> This is Metropolia's own Oppiortti address. The service is **not** located directly in [oppiortti.fi](http://oppiortti.fi) or Duodecim.
2. If you are not on campus, the service asks for your Metropolia username and password. Login the same way as you login to Metropolia OMA (only the username in short form, not your email address, nor the "@" character).
3. **Only after logging in**, click on the Oppiortti link that you received from your instructor. If the link opens in a different browser than the one in which you logged in to Oppiortti as explained in steps 1 and 2, you will not be able to access the service. In that case, **copy the link sent by your instructor and paste it in the same browser in which you logged in to Oppiortti**.

## Did you encounter a problem?

1. Restart your computer and the device where the issue is occurring. Try the function again.
2. If the function you are attempting is happening in a web browser, try the function again in an incognito or private window and in a different browser.
3. Try searching for a solution on the site of the IT Services by using the following search methods:
  - a. navigation menu of the site (on the left)
  - b. search machine of the wiki (right upper corner)
  - c. a general search engine, for instance [Google Search](#)
  - d. [alphabetical index](#)
  - e. [FAQ](#)

If the problem is not resolved, please contact the helpdesk according to [best practices](#). Always include **a full screen screenshot** of the issue in your service request.

Contact method	Contact information
<a href="#">Form</a>	<a href="https://hd.metropolia.fi">https://hd.metropolia.fi</a>
<a href="#">Email</a>	<a href="mailto:helpdesk@metropolia.fi">helpdesk@metropolia.fi</a>
<a href="#">Phone service</a>	+358 9 7424 6777 (weekdays from 8 am to 4 pm)