

# Adobe Connect will be terminated. Save your material before 31st Dec 2021!

Adobe Connect (aka Funet Team) video conferencing service, closes on December 31, 2021. The service provider CSC will terminate the service because all member organizations have announced that they are giving up the service or have terminated the contract. Adobe Connect usage volumes have plummeted as customers switched to Zoom and Teams instead of Adobe Connect.

## If you have used Adobe Connect, recover your important material!

**NOTE:** If you do not retrieve your important material by December 31, 2021, CSC has not promised to return it thereafter. It is your responsibility to keep your material safe.

Important material can be, for example, video recordings or files uploaded to the service (PowerPoint, PDF, etc.). See instructions for retrieving your material from the links below:

- [Save the recording to a local computer from Adobe Connect \(unfortunately only in Finnish. Please use your browser's translate feature.\)](#)
- [How to save other material to a local computer from Adobe Connect \(unfortunately only in Finnish. Please use your browser's translate feature.\)](#)

If you encounter difficulties in saving the material according to the instructions, please contact the Helpdesk by calling our telephone service on **09 7424 6777**, making a service request at <https://hd.metropolia.fi> or by e-mail at [helpdesk@metropolia.fi](mailto:helpdesk@metropolia.fi)

Kind regards,  
Helpdesk

Telephone service: **09 7424 6777**

Service requests <https://hd.metropolia.fi> / [helpdesk@metropolia.fi](mailto:helpdesk@metropolia.fi)

Information and instructions: <https://itservices.metropolia.fi>