

Warning! "Scanned fax received..." – Don't open the attachment!

Some people in Metropolia have received an email message, that looks like it was sent from Metropolia. It's a scam, so **don't open the attachment!**

The message looks like this:

[blocked URL](#)

If you have only opened the attachment, **but didn't type your password** there, do this:

1. Change your password to ensure your security on <https://password.metropolia.fi>

If you **have typed your password**:

1. Change your password IMMEDIATELY on <https://password.metropolia.fi>

2. Contact Helpdesk by calling to the phone service **+358 9 7424 6777** or if the phone service is closed, make a service request at <https://hd.metropolia.fi> or by sending email to helpdesk@metropolia.fi.

How to recognize a phishing email?

See the instructions on IT Service's web site:

- [Phishing](#)

Kysy Helpdeskiltä

If you are unsure about the authenticity of a message or need help identifying the authenticity, please contact the Helpdesk telephone service, **09 7424 6777** or by making a service request at <https://hd.metropolia.fi>. It is better to be sure of this than to be the target of a scam. The Helpdesk is very happy to help with these matters. Early notification of phishing will help IT Management Services prevent phishing from continuing.

Kind regards,
Helpdesk

Phone service: **+358 9 7424 6777**

Service requests: <https://hd.metropolia.fi> / helpdesk@metropolia.fi

Information and instructions: <https://itservices.metropolia.fi>