

Setup Metropolia email on iPhone

Please note that the use of Outlook Application for iOS with Metropolia Exchange has been blocked due to the application's security problems.

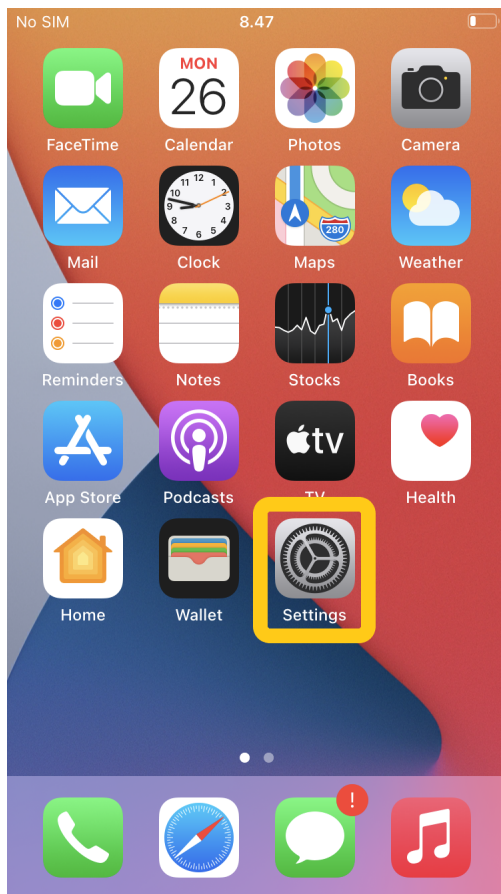
- [Video guide](#)
- [Literal guide](#)
- [What to do in a problem situation?](#)

Video guide

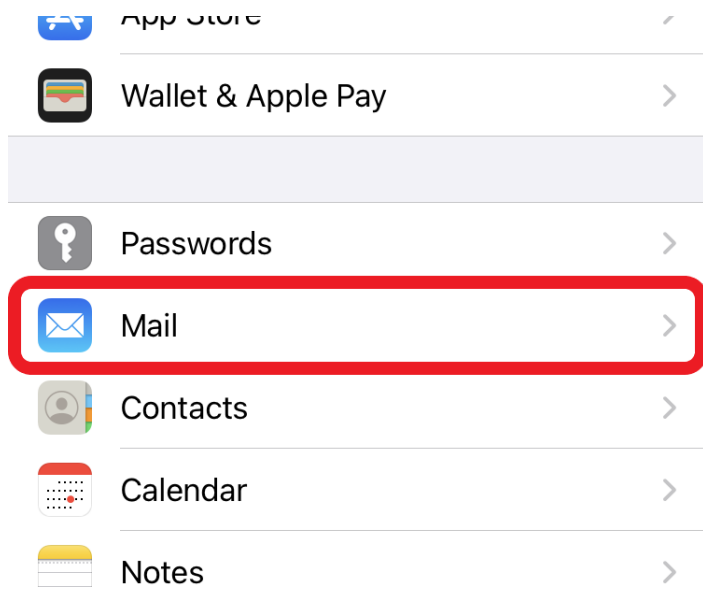
Your browser does not support the HTML5 video element

Literal guide

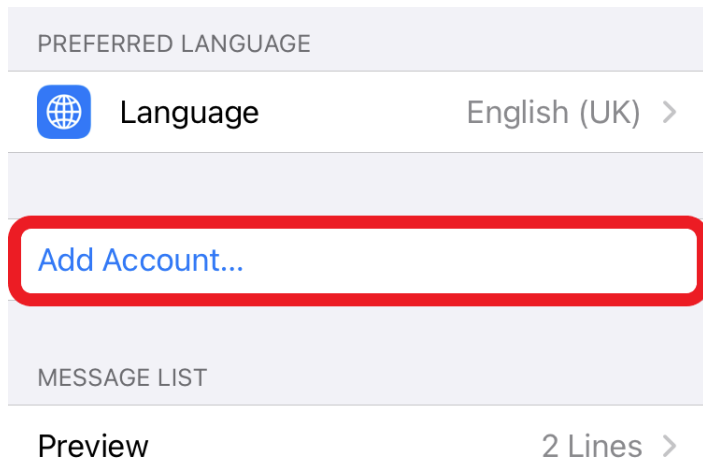
1. Open **Settings**.



2. Select **Mail**.



3. Select **Add account...**



4. Select **Microsoft Exchange**.

 iCloud

Microsoft Exchange







 Outlook.com

[Other](#)

5. Type in your **Metropolia email** and select **Next**.

[Cancel](#)

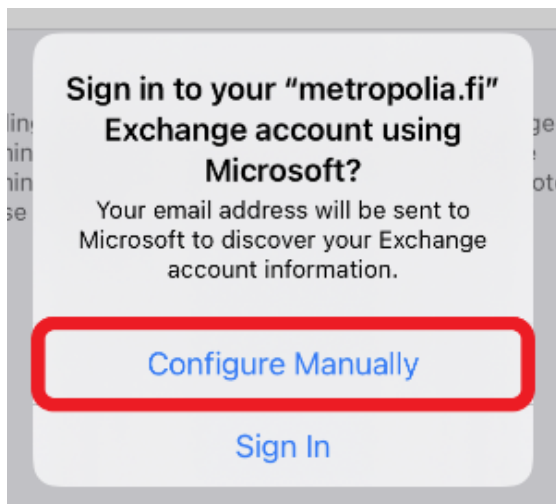
[Next](#)

Email username@metropolia.fi

Description Exchange

Adding an Exchange account will allow the Exchange administrator to remotely manage your device. The

6. Select **Configure Manually**.



7. Make sure all the settings are correct:

Server: **sync.metropolia.fi**

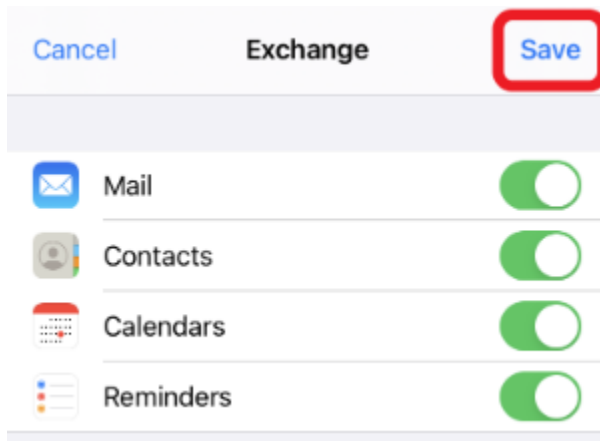
Domain: **pk.amk.root**

Type in your **Metropolia username** and **password**.

Select **Save**.

	Exchange
Email	username@metropolia.fi
Server	sync.metropolia.fi
Domain	pk.amk.root
Username	username
Password	

8. Select **Save**.



What to do in a problem situation?

1. Restart your computer and the device where the issue is occurring. Try the function again.
2. If the function you are attempting is happening in a web browser, try the function again in an incognito or private window and in a different browser.
3. Try searching for a solution on the site of the IT Services by using the following search methods:
 - a. navigation menu of the site (on the left)
 - b. search machine of the wiki (right upper corner)
 - c. a general search engine, for instance [Google Search](#)
 - d. [alphabetical index](#)
 - e. [FAQ](#)

If the problem is not resolved, please contact the helpdesk according to [best practices](#). Always include [a full screen screenshot](#) of the issue in your service request.

Contact method	Contact information
Form	https://hd.metropolia.fi
Email	helpdesk@metropolia.fi
Phone service	+358 9 7424 6777 (weekdays from 8 am to 4 pm)