

Helpdesk service points and opening hours

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Helpdesk Service points can be found in all Metropolia locations. If you need personal service, please visit a Service point. Check location specific opening hours in the chart below. At other times, please make a [service request](#).

At a Service Point you can: ★

- Reset your password, if you've forgotten it or if you don't have netbank user id and you are a student or a partner. If you are a member of the Metropolia staff, please contact a HR secretary. Remember to [activate](#) your account!
- Show where and how the problem occurred and how it affects you.
- Get small-scale support and guidance in the use of systems. In-depth training in the use of applications and systems is given by designated staff members.

Service points are not for:

- making service requests. New requests should be made online at <http://hd.metropolia.fi>.

Click on a Metropolia address in the table below to see the location on a map as well as other information about the address.

Location	Room	Open	Mon	Tue	Wen	Thu	Fri
Ruoholahdentori 6 (The Helsinki Conservatory) (The Helsinki Conservatory), Helsinki	by appointment	Temporarily closed					
Leiritie 1 , Myyrmäki, Vantaa	MM-A229	Temporarily closed					
Hämeentie 135 , Helsinki	C2-47A3	Temporarily closed					
Arabiankatu 2 , Helsinki (Pop & Jazz)	by appointment	Temporarily closed					
Myllypurontie 1 , Helsinki	MPC2004	Temporarily closed					

[Helpdeskin palvelupisteet ja aukioloajat](#)